

*Mobilizing Nebraskans to Strengthen Their Communities through
Volunteering, Collaboration and National Service Programs*

AGENDA

The Retreat follows the Business Meeting that convenes at 9:00 am

Purpose: The leadership of ServeNebraska - commissioners and staff – will define the strategic and operational direction of the Commission in fulfilling its mission to mobilize Nebraskans to strengthen their communities through volunteering, collaboration, and national service programs.

Desired Outcomes of the Process: This retreat is a key step in a multi-stage process to refine and define the organizational objectives & structure of ServeNebraska. Outcomes of this process include:

DAY 1

- 2011-2015 Strategic Vision/Direction
- 2011-2013 State Service Plan Priorities

DAY 2

- Enhanced Commissioner Roles and Responsibilities
- Improved Commission Board Structure

GENERAL

- Stronger Internal & External Working Relationships

Tuesday, October 26

10:30 am **Defining the Landscape**

This retreat is a key step in an ongoing effort by ServeNebraska to assure it is effective, efficient and responsive to the needs of Nebraskans. Where we've been – what we're most proud of – what we can build on ...

- 2007-2008-2009 ServeNebraska Annual Report
- 2006-2010 ServeNebraska Strategic Plan & 2008-2009 Strategic Plan Update
- Fall 2009 Survey regarding engagement of 55+ population
- ServeNebraska Listening Tour 2010 data
- Corporation for National & Community Service priorities & 2010 strategic planning
- ServeNebraska's AmeriCorps Programs and the CNCS Strategic Plan priorities
- 2010 ServeNebraska "State of the Commission" – Accomplishments

Our Identity...

What is the current identity of ServeNebraska?

- Record key words from group that describe our Commission and accomplishments

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- 12:00 pm** **Working Lunch**
Continue Discussion of the Work and Accomplishments of the Commission
- 1:00 pm** **What Is the Future for ServeNebraska?**
Imagine – the Vision...
A glowing 2013 article highlighting work of Serve Nebraska – what does it say?
- Record key words and and/or sketch picture to describe our future success
- 1:45 pm** **Getting There... Moving from “Now” to the “Vision”?**
Meeting State Needs... How Should ServeNebraska Respond
- What are priorities for the commission to address?
- Develop Goals... Shaping goals from priorities*
- Identify 3-5 goals
- 3:00 pm** **BREAK**
- 3:30 pm** **Establishing Benchmarks/Indicators**
*Small groups – each group works on the same goal area identified in previous session.
Identify indicators (specific objectives and general benchmarks for success).*
- 4:30 pm** **Report Out of Goals and Indicators**
- 5:00 pm** **Adjourn**
- 5:30 pm** **Dinner [In Lied Dining Room]**
- 7:00 pm** **Evening Team and Message Building Group Activity**
Activity #1 – Commissioners: Breadth of Representation & Strengths of Commissioners
Activity #2 – Commissioner Ambassador Speeches – “What is ServeNebraska?”

Wednesday, October 27

- 8:30 am** **Review Day 1: Identified Goals & Benchmarks for the Next 5 Years**
- 8:45 am** **Commissioner Governance and Stewardship Overview**
- 9:00 am** **Commission Board Report Card**
Board Self-Assessment - Commissioner Roles/Responsibilities Improvement Areas
- Review of subcommittee list of 8 topics/themes (lowest rated) from 2010 Board Self-Assessment; Q/A to clarify the subcommittee’s summary list
 - 4 groups –2 topics/theme areas for each group from summary list
 - Each group identifies an improvement action for the each assigned topic/theme area
- 10:15 am** **BREAK**

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- 10:30 am** **Commission Board Report Card (continued)**
Board Self-Assessment - Commissioner Roles/Responsibilities Solutions
- Finish group work from previous session and develop actions to improve low scoring areas
 - Report by team on improvement actions proposed for each topic
 - Prioritize all solutions... select the top priorities to begin implementing the improvement idea
- 11:45 pm** **Working Lunch**
Current Commission Board Working Structures
- Review Current Commission Committee Configuration
 - Review Staffing Plan
 - Proposed Commission Board Responsibility Areas
- 12:00 pm** **Working Lunch**
Discussion of Board's "Bucket List" of Responsibilities
- 1:00 pm** **Board Structure to Accomplish the Vision**
- Key board (commissioner) responsibility areas
 - Discuss and confirm board responsibility areas
 - Align board committee structure around responsibilities areas
- 2:00 pm** **Individual Commissioner Roles & Commitment to the Vision**
Building on Commissioner Strengths
- Build on strengths from Day 1 evening activity...what roles will each commissioner play in new structure? Which are permanent (standing committees); which are periodic (special committees)?
 - What commitments will Commissioners make in the new strategic plan environment?
 - What is needed to position Commissioners to succeed (professional development/education/training)?
- 3:00 pm** **Next Steps... January Commission Meeting**
- 3:15 pm** **Evaluation**
- 3:30 pm** **Close**